



HSBC Malaysia / HSBC Amanah Flood Relief Assistance Programme

HSBC is offering a series of financial assistance to our customers that were impacted by the recent floods around the country.

- Deferment of loans/financing payments
- Reduction in monthly instalments
- Replacement of lost or damaged HSBC debit and credit cards at no charge
- Waiver of late payment charges for HSBC credit cards

The programme will be available until 31 March 2022. The loans/financing should not be in arrears for more than 90 days at the point of application and we will evaluate all applications on a case-by-case basis.

For individual or personal banking customers, please contact [1300-88-1388](tel:1300-88-1388) or [1-300-88-1211](tel:1-300-88-1211) (9am – 6pm, Monday to Friday), to discuss your circumstances and any other banking needs. For Fusion/Retail Business Banking customers please call [1300-80-1998](tel:1300-80-1998) or reach out to your dedicated relationship manager.

If you're a business or SME customer, please call your dedicated relationship manager or email cmb_clientsupport@hsbc.com.

We sincerely hope the affected areas recover as quickly as possible.

HSBC Malaysia