



Date: 22 October 2019

Important notice: Security notice – Fingerprint log on method temporarily disabled for selected Samsung Devices

Dear Valued Customers,

Recent reports warned a fingerprint recognition issue on selected Samsung devices which may include **Samsung Galaxy S10/S10+, Samsung Galaxy Note 10/10+ and Samsung Galaxy TabS6** whereby any fingerprint is seemingly able to unlock the device. If you require further information on this, please contact Samsung.

For your security, we have temporarily disabled the fingerprint log on method for the abovementioned devices on our HSBC Malaysia Mobile Banking App until further notice. Meanwhile, impacted customers can switch to log on via the 6-Digit PIN to use our HSBC Malaysia Mobile Banking App.

We apologise for any inconvenience caused.

Thank you.