Update on Global Money Transfer Fees

Date: 7 August 2026

Dear Valued Customers,

We remain committed to helping you move money internationally with ease through Global Money Transfers (GMT), available conveniently via the HSBC Malaysia Mobile Banking app.

Effective 1 September 2026, HSBC transfer fees will apply to selected Global Money Transfers made via the HSBC Malaysia Mobile Banking app. The applicable fees will depend on your customer segment, transfer type (e.g. "Send like a local" or Global Disbursement WIRE), destination country/territory and transaction currency.

Customer Segment	Send like a local (fee per transaction)	Global Disbursement WIRE (fee per transaction)
Premier Elite	RM0	RM0
Premier	RM0	RM50 (or its foreign currency equivalent)
Non-Premier	RM10 (or its foreign currency equivalent)	RM80 (or its foreign currency equivalent)

Important Information

When making a Global Money Transfer via the HSBC Malaysia Mobile Banking app:

- "Send like a local" refers to transfers made to 59 supported countries and territories in their designated local currency (e.g. send SGD to a payee in Singapore).
- "Global Disbursement WIRE" refers to transfers made in a non-local currency of the destination country or territory (e.g. send USD to a payee in Singapore).
- Some beneficiary banks or third-party intermediary banks may impose charges prior to crediting the funds into the beneficiary's account and are outside HSBC's control.
- For the latest list of supported countries, territories, local currencies and Local Clearing Codes (LCC), please visit the HSBC Malaysia website under Wealth > FX & International Payments > Global Money Transfers.

If you have any questions or need assistance, please contact us using the numbers below:

Personal Banking customer:

Local call number: 1300 88 1388

International call number: +603 8321 5400

Amanah customer:

Local call number: 1300 80 2626

International call number: +603 8321 5200

Premier customer:

Local call number: 1300 88 9393

International call number: +603 8321 5208

Issued by: HSBC Malaysia Berhad & HSBC Amanah Malaysia Berhad