

New way to activate your HSBC Credit Card/-i and set your Credit Card/-i & Debit Card/-i PIN via HSBC Malaysia Mobile Banking app

Dear Valued Customers,

Effective **19 August 2026**, you can use **HSBC Malaysia Mobile Banking app (latest version)** ("HSBC app") to complete the following services:

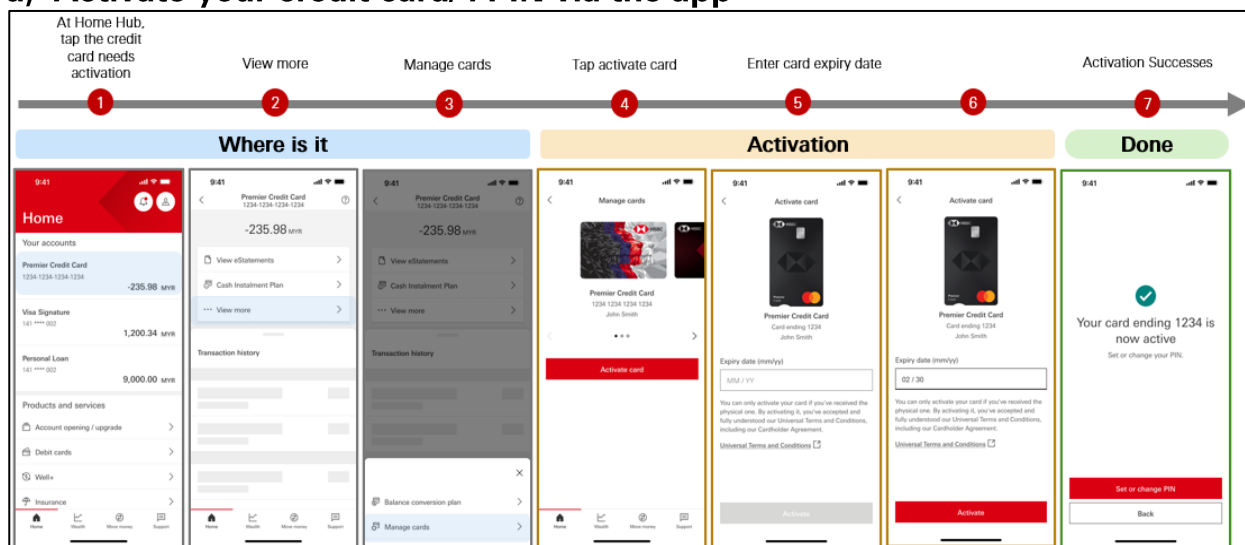
- **Card activation for credit card/-i**
- **Set or change PIN for credit card/-i**
- **Set or change PIN for debit card/-i**

What do you need to do to access this service?

1. You must register for [HSBC Malaysia Mobile Banking](#); and
2. Download the latest version of HSBC Malaysia Mobile Banking app (as of 19 August 2026, v3.72.26)

Credit Card/-i:

a) Activate your credit card/-i PIN via the app

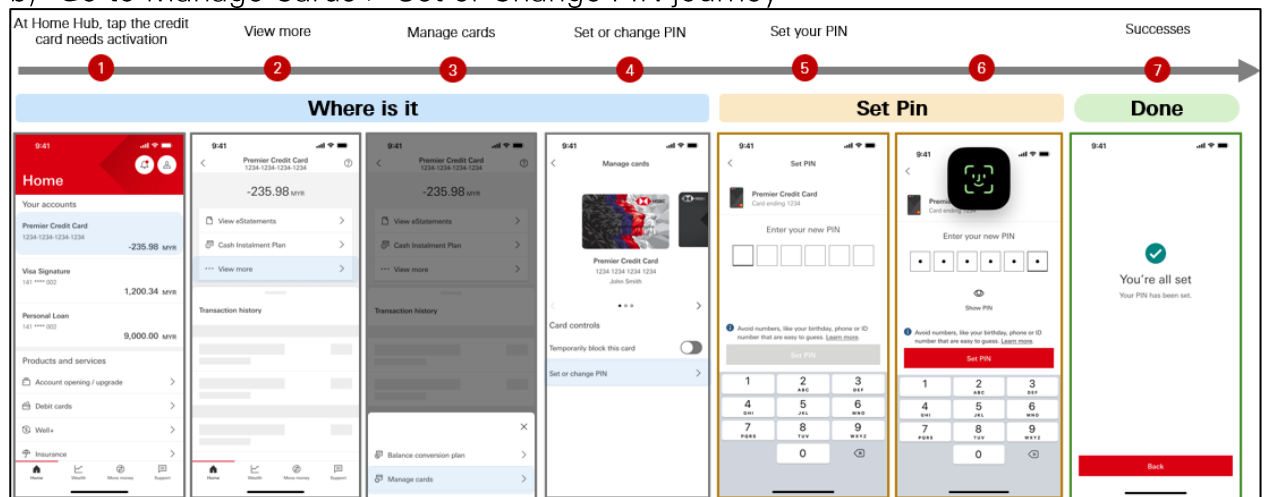


b) Set/change your credit card/i PIN via the app:

There are 2 ways to set or change your PIN:-

a) Set your PIN upon activating your card or

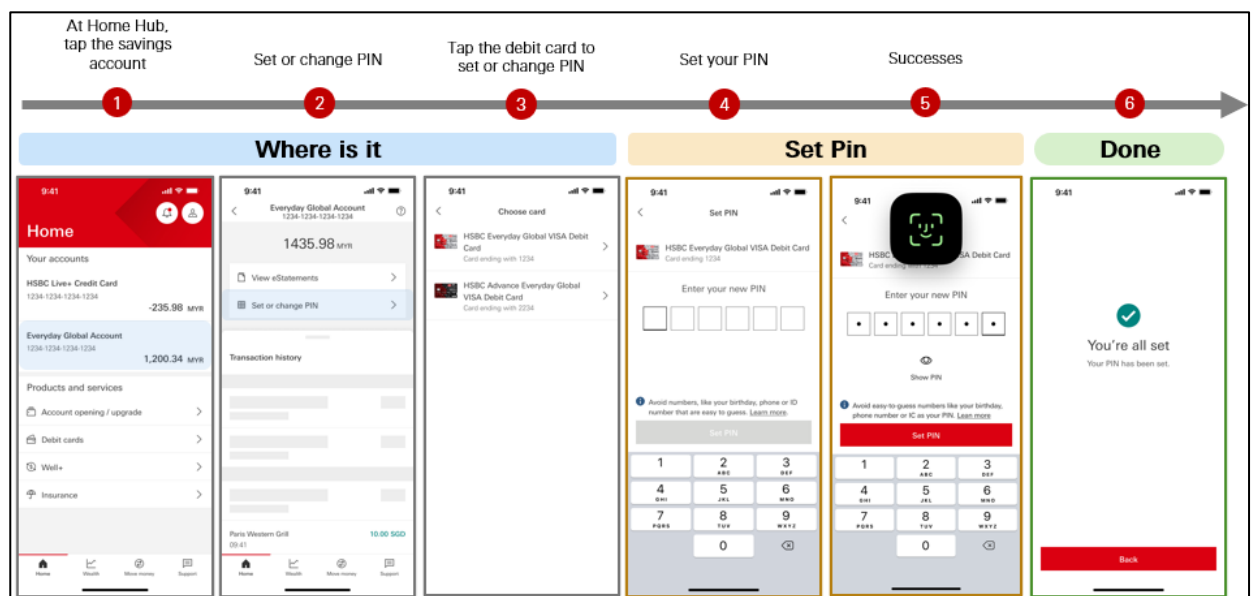
b) Go to Manage Cards > Set or Change PIN journey



Note: Primary cardholders can activate their own card and set or change their own PIN via the HSBC app. They may also activate a supplementary card and set or change the PIN for a supplementary card on the supplementary cardholder's behalf. Supplementary cardholders can't perform these actions on their own and will need the primary cardholder to complete them.

Debit Card/i:

a) Set or change your Debit Card/i PIN in the app



b) Activate your debit card/i by making your first purchase using PIN or withdrawing cash from the ATM.

Note: For joint account holders, each joint account holder can set or change their own PIN via the HSBC app.



For more information, please refer to [credit card FAQs](#) or [debit card FAQs](#) accordingly. If you have any questions, please visit your nearest HSBC / HSBC Amanah branch or contact us via our Contact Centre hotlines:

	Local call number	International call number
HSBC Premier	1300 88 9393	+603 8321 5208
HSBC Bank Malaysia	1300 88 1388	+603 8321 5400
HSBC Amanah Malaysia	1300 80 2626	+603 8321 5200

Issued by: HSBC Bank Malaysia & HSBC Amanah Malaysia Berhad