

Introducing Push Notifications via the HSBC Malaysia Mobile Banking app

17 August 2023

Dear Valued Customers,

Effective 22nd Aug 2023, Push Notification for credit card-i statement readiness and specific transaction alerts will be newly introduced via HSBC Malaysia Mobile Banking app ("Mobile app").

A Push Notification is a new and secure way of delivering pop-up messages in your mobile device to notify you of your account activities through Mobile app. Once you have enabled credit card-i statement and transaction alert notification via Push Notification, you'll stop receiving the statement and transaction alert via SMS.

Kindly ensure that your Mobile app is up to date to enjoy this Push Notification feature. If you have yet to download it or register for mobile banking, please click [here](#) on how to set it up.

For more details on Push Notification, please visit our public website www.hsbc.com.my > Ways to Bank > Mobile Banking > FAQ > Push Notifications.