### **TERMS AND CONDITIONS**

# HSBC Amanah's Exclusive Online FX rates Promotion Q2 2024 ("Promotion")

HSBC Bank Malaysia Berhad, (Registration No. 198401015221 (127776-V)) ("HSBC Bank") and HSBC Amanah Malaysia Berhad, (Registration No. 200801006421 (807705-X)) ("HSBC Amanah"), (collectively referred to as "HSBC").

#### **PROMOTION PERIOD**

1. "Promotion Period" runs from 01 April 2024 to 30 June 2024 both dates inclusive.

## **PARTICIPATION & ELIGIBILITY**

- 2. The Promotion is open to existing individual HSBC Amanah customers who:
  - have a sole or joint savings/current account-i, Everyday Global Account-i and/or a Foreign Currency Savings account-i with HSBC Amanah ("Participating HSBC account-i");
  - ii) have a valid HSBC Malaysia online banking and/or HSBC Malaysia mobile banking ID and password; and
  - iii) received an email or SMS from HSBC Amanah inviting him or her to participate in this Promotion,

(Collectively known as "Eligible Customers").

- 3. Permanent and/or contract employees of HSBC Amanah, non-individuals and corporate customers are not eligible to participate in this Promotion.
- 4. Eligible Customers whose Participating HSBC Amanah accounts-i are not activated and/or delinquent, closed, and/or invalid/inactive, dormant, suspended or cancelled during the Promotion Period will not be eligible to enjoy HSBC's Amanah Exclusive Online FX rates under this Promotion.
- 5. Registration is not required to participate in this Promotion.

# **PROMOTION MECHANICS**

- 6. Eligible Customers who perform the Eligible Foreign Exchange conversion via HSBC Malaysia Online and/or Mobile Banking will enjoy HSBC Amanah's Exclusive Online FX rates as illustrated in Table 1 below.
- 7. Eligible Foreign Exchange conversion for this Promotion includes:

### a. includes:

- (i) transactions between customer's MYR saving/current account-i and Foreign Currency Savings Account-i or Everyday Global Account-i or vice versa between;
- (ii) one Foreign Currency Savings Account-i to different Foreign Currency Savings Account-i;

(cumulatively referred to as "FX")

(iii) via Telegraphic transfer ("TT"); and

## b. excludes:

- (i) FX via HSBC Global Transfers;
- (ii) Transfer to any local bank via instant transfer (DuitNow pay to account); and
- (iii) InterBank GIRO.

Table 1:

Channel	Debit Account	Credit Account	Eligibility
Online Banking	Customer A sole MYR	Customer A sole	Yes
	savings account-i*	FCY USD account-i*	
Online Banking	Customer A+B joint MYR	Customer C	Yes
	current account-i*	account in OCBC	
		Singapore	
Mobile Banking	Customer A sole FCY GBP	Customer A+B joint	Yes
	account-i*	FCY AUD account-i*	
Online Banking	Customer A sole MYR	Customer A sole	Yes
	current account-i*	EGA account-i*	
Over-the-Counter	Customer A+B joint MYR	Customer A sole	No. Because the
	account-i	SGD account-i	transaction is not
			carried out via
			HSBC Malaysia
			Online or Mobile
			Banking.

\*Note: As long as an Eligible Customer's debiting account is a Participating HSBC Amanah account-i when he/she performs FX and/or TT and the FX and/or TT is carried out via HSBC Malaysia Online Banking or Mobile Banking during this promotion period, Eligible Customers will get to enjoy HSBC Amanah's Exclusive Online Rate.

- 8. HSBC Amanah's Exclusive Online FX rates refers to the exclusive exchange rates offered by HSBC Malaysia via Online and Mobile Banking during this Promotion Period against HSBC Amanah's past historical rates.
- No minimum FX and/or TT amount is applicable and there is also no limit to the number of FX and/or TT transactions performed by Eligible Customers under this Promotion during the Promotion Period.
- 10. Funds transfers, including FX and/or TT, are subject to HSBC Amanah's Malaysia Online and Mobile Banking daily transfer limit.
- 11. All FX and/or TT are subject to Bank Negara Malaysia ("BNM") Foreign Exchange Policy and applicable TT fees imposed by HSBC Amanah and third party bank (i.e. intermediary or

beneficiary bank). Any FX and/or TT that is identified as not approved by BNM's Foreign Exchange Policy will be rejected prior to the completion of the transaction.

### **GENERAL TERMS & CONDITIONS**

- 12. HSBC Amanah reserves the right to amend the terms and conditions or cancel this Promotion if necessary, with 3 days' prior notice.
- 13. HSBC Amanah may communicate to the Eligible Customers in relation to this Promotion via:
  - a. electronic means;
  - b. press advertisements;
  - c. display at its business premises; or
  - d. notice on HSBC internet website(s); such notices shall be deemed to be effective on and from the 4<sup>th</sup> day after its delivery.
- 14. These Terms and Conditions are in addition and must be read together with the respective product(s) terms and conditions and the relevant banking agreements referred to in this Promotion. In the event of inconsistency, this terms shall prevail in relation to this Promotion.
- 15. The below terms also apply:
  - a. HSBC Amanah Universal Terms and Conditions ("UTCs") which are available at www.hsbcamanah.com.my;
  - b. HSBC's Notice Relating to the Personal Data Protection Act 2010.

HSBC Amanah shall not be liable for any default due to any act of God or any event beyond the reasonable control of HSBC Amanah.

- 16. The Eligible Customers shall be responsible for any applicable taxes.
- 17. HSBC Amanah's decision on all matters relating to this Promotion shall be final and binding.