

Notice of MyDebit New Functionality - Card-Not-Present Transaction (CNP)

1 February 2023

Dear Valued Customers,

Effective **01 March 2023**, HSBC Amanah Debit Card-i can be used for MyDebit Card-Not-Present (CNP) transaction.

A CNP transaction is a payment card transaction made where the cardholder is not physically present (i.e. non face-to-face) at the merchant when the payment is made. This includes online (internet) purchase transactions, mail order and telephone order.

- By default, the Bank will block any cardholder from making any card-not-present transaction which is not authenticated via strong authentication method such as dynamic password or any overseas transaction using a debit card-i to mitigate risk of fraud, UNLESS the cardholder has expressly opted-in to conduct such transactions. The deactivation of the CNP function will apply to all Visa and MyDebit transactions.
- Customers can choose to activate the CNP function by visiting any HSBC branch or contact HSBC Contact Centre.

Following this, our FAQ and Product Disclosure Sheet (PDS) of all HSBC Amanah Debit Card-i will be updated and published in public website in due course.

For more details on our debit card services, click [here](#).