



Dear Valued Customer,

Conversion of Unit Trust/Bonds/Sukuk Paper Advices/Statement to Email Advices/Statement Effective 28-Sep-2020

Effective from 28-Sep-2020, existing UT/Bond customer with email address registered with HSBC/HSBC Amanah will be enrolled for Email Advices/Statement and the Email Advice/Statement will be sent directly to the e-mail address registered with HSBC/HSBC Amanah.

Benefits of Email Advice/Statement

Free of Charge

Your email advice/statement will be available to you at absolutely no cost.

Instant delivery

Your advice/statement will be available on the same day it is issued. No more waiting. You can now manage your finances promptly.

Accessibility

You can view your advice/statement anytime, anywhere through email using your smartphone or tablet. You can also download your advice/statement anytime at your convenience.

Security

Advices/Statements are protected by password so that only you can access.

How do I access my Email Advice/Statement?

You will receive the Email Advice/Statement in your registered email with HSBC/HSBC Amanah. If you have not registered your email with HSBC/HSBC Amanah, please contact us at +603 8321 5200.

What if I still prefer Paper Advice/Statement?

If paper advices/statements are what you prefer, please perform the opt out before 15-Sep-2020 by replying "N" to the SMS that will be sent to you; as for overseas customers, please call contact center at +603 8321 5200. If you wish to opt out on/after 15-Sep-2020, please call contact center at +603 8321 5200.

For more information, please call contact center at +603 8321 5200.

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