



Disruption of Service for EGP, LKR and PHP Currencies via Global Transfers Effective on 09 July 2023

Date: 21 June 2023

Dear Valued Customers,

Please take note that Global Transfers service to overseas HSBC account in EGP (Egyptian Pound), LKR (Sri Lankan Rupee) and PHP (Philippine Peso) currencies will be unavailable until 31 July 2023 as we are presently in the process of enhancing our Global Transfers system to provide real time/instant transfer for the said currencies. We will get in touch with you again if such service resumes earlier.

In the meantime, you may transfer fund in LKR and PHP currencies via Telegraphic Transfer on HSBC Online Banking or visit any HSBC branches. Regrettably, transferring in EGP currency will be temporary unavailable during this period.

We apologize for any inconvenience that this may have caused and thank you for your patience and understanding during this period.

Issued by: HSBC Malaysia Berhad & HSBC Amanah Malaysia Berhad