

22 March 2024

## **Cessation of Bill Payment option in HSBC Online and Mobile Banking effective 22 May 2024**

Dear Valued Customers,

Effective 22 May 2024, kindly note that the "bill payment" option is no longer available in HSBC Malaysia Online and Mobile Banking. Nevertheless, you may continue to pay your bill via JomPAY, FPX/DuitNow Online Banking or Direct Debit/Credit Card methods depending on which channel your biller is supporting. You may find out more payment details with your billers.

