

Dear HSBC Credit Cardholder,

We are pleased to inform you that we shall be revising the payment hierarchy for all our HSBC Credit Cards with effect from 1 October 2011. With this revision, any payments you make into your Credit Card & Credit Card-i accounts will first be used to pay the Finance Charges, fees and charges and thereafter to settle any other outstanding amounts that attract the highest Finance Charges rate to the outstanding amounts that attract the lowest rate.

Consequently, Clause 10(b) of the Cardholder Agreement which forms part of our Universal Terms & Conditions (August 2011 Edition) (“UTC”) will be revised accordingly and the amended clause is reflected here for your ease of reference:

Clause 10(b)

- (b) *Payments made by the Cardholder to the Bank in respect of the Card Account will be applied to the following order:*
- (i) *firstly, Finance Charge, fees, including legal fees (on a full indemnity basis) or other charges; and*
 - (ii) *lastly, the outstanding amount of the Card Transactions, the order of settlement starting from the amounts subject to the highest Rate to the amounts subject to the lowest Rate.*

Please note that the revised UTC will be effective on 1 October 2011 and is made available on our public website at www.hsbc.com.my. You may contact our HSBC Call Centre at 1300-881388 or 03-8321 5400 for any enquiries.