

Dear Valued Customer,

Please be informed that effective 1 September 2011, the Bank will no longer be enclosing a reply envelope for cheque payment with your personal credit card/-i/Business Credit Card/ Corporate Card statement. Mailing your cheque via ordinary mail may involve the risk of your cheque being intercepted and fraudulently altered/used.

You are encouraged to settle your personal credit card/-i/Business Credit Card/ Corporate Card accounts with any of the following convenient payment methods:

**Convenient Payment methods:**

1. By online payment via [www.hsbc.com.my](http://www.hsbc.com.my) or [www.hsbcamanah.com.my](http://www.hsbcamanah.com.my) (you are required to register as an HSBC Personal/Business Internet Banking user)
2. By Cash/Cheque\* through the Express Cash Deposit Machines or Cheque Deposit Machines or over the Bank's counter at any HSBC/HSBC Amanah branch nationwide.
3. By Standing Instruction to debit your HSBC/HSBC Amanah current/savings account/-i.
4. By Personal / Business Telebanking.
5. MEPS Interbank GIRO payment through participating banks. All MEPS Interbank GIRO transaction will be subjected to a fee of RM2.00 per transaction.
6. By ATM Funds Transfer.
7. By Mobile Banking.
8. By Cheque\* to be sent through registered mail or courier to "HSBC Bank Malaysia Berhad, NSC CORR Dept - Card Services (OCC), No. 2, Leboh Ampang, 50100 Kuala Lumpur, Malaysia."

**NOTES:**

**1. \*For payment by cheque:**

- a) Make your cheque payable to "HSBC Credit Card Account – 'CUSTOMER NAME'".
- b) Write your credit card account number and your contact number at the reverse side of your cheque.
- c) Payment is considered made only upon cheque clearance.
- d) Do not deposit or mail post-dated cheques.

***If you have chosen Option 8, please also ensure :***

- e) Mail your cheque together with the Payment Slip
- f) Do take into account the time for mailing and for your cheque to clear.

**2. Please do not send any cash by post.**

For enquiries, please call HSBC Contact Centre at 1300-88-1388.